

Provider Alert

New On-Demand Incedo Provider Portal Training Videos

May 15, 2020

Optum Maryland is pleased to announce the release of on-demand Incedo Provider Portal training videos. These training videos cover various topics including password updates, participant search, basic authorization entry, managing users, and more. All on-demand training videos can be accessed on the [Optum Maryland website](#) at any time by visiting the “Provider Training and Education” section, found under the “Behavioral Health Providers” tab. You can also [click here](#) to view the Incedo Provider Portal training videos.

Optum Maryland would like to reassure providers that all of our services are operating as normal during the current national response to COVID-19. Providers can continue to contact us at 1 (800) 888-1965. After-hours and holidays will be covered by clinical night staff for crisis and emergency services.

Thank you,

Optum Maryland Team